



# ***SOLYCO Product and performance warranty***

## **1. Product warranty**

1.1 SOLYCO Solar warranties for the following modules

- **SOLYCO R-BF 108p.3**
- **SOLYCO R-BF 120p.2**
- **SOLYCO R-WF 108p.3**
- **SOLYCO R-WF 120p.2**
- **SOLYCO R-WF 120p.2 CH**
- **SOLYCO R-WF 60**
- **SOLYCO R-WF 48**

For a warranty period of **15 years** covering that the modules are free from defects in materials and workmanship that would impair their functionality.

1.2 The product warranty begins with delivery of the modules to the initial installation location, although at the latest 3 months after delivery ex works.

1.3 The product warranty does not apply to wear and tear caused by normal use including scratches, stains, rust, discolouration, or any other natural signs of ageing (degradation) which do not impair the functionality of the module.

1.4 The product warranty is extended from 15 years to **25 years**, provided that the installation is registered by the installer via the website [www.solyco.com](http://www.solyco.com) within 3 months of commissioning [www.solyco.com](http://www.solyco.com).

## **2. Performance warranty**

2.1 SOLYCO Solar warrants, taking into account the following conditions, that the performance of each solar module will not exceed the minimum performance stated in the data sheet at delivery (taking into account normal measurement tolerances) of the following losses:

- **2.5% within the first year and additionally**
- **0.5% per year between years 2 and 25 of operation**

2.2 The performance warranty begins with the delivery of the modules to the first installation location.

2.3 The power must be measured under standard conditions (STC).



2.4 The performance warranty applies only to performance reductions due to natural aging (degradation) of glass, cell or embedding film.

2.5. Claims from the performance warranty are valid only if the claimed performance reduction and its causation due to degradation have been confirmed by a laboratory. The laboratory must be accredited according to IEC 17025 for the performance measurement of solar modules. Test conditions must be performed in standard IEC 60904. Costs in connection with this measurement will only be borne by SOLYCO after consultation.

2.6 Loss of earnings due to lower performance of modules is excluded from the warranty.

### **3. Common warranty terms**

3.1 The product and performance warranty applies only to modules

- assembled in accordance with the SOLYCO installation instructions and by competent personnel;
- operated on fixed installations, in particular not on mobile units such as vehicles or ships;
- which are operated as part of the photovoltaic system in which they were installed and operated for the first time;
- not removed and refitted for repair purposes;
- which have a SOLYCO rating plate on the back;
- whose type or serial number has not been changed, deleted or removed;
- not installed in areas with expected excessive snow loads;
- where the maintenance requirements as described in the product description have been proven to have been met.

3.2 The warranty assumes that the impairment has not been caused by causes beyond the control of SOLYCO Solar. In particular, it shall not apply where the impairment is affected

- caused by external influences such as direct contact with sea water, smoke, salt, chemical substances (including cleaning agents) or contamination;
- has been caused by improper use, such as by faults in the photovoltaic system (e.g. faulty system parts, carrier structures, fixings, faulty or incorrectly dimensioned system components such as inverters or cables, installation of incompatible modules and voltage fluctuations, over voltage or power failure) in which the modules have been installed and are operated;
- caused by force majeure or natural forces, such as earthquakes, cyclones, volcanic eruptions, floods, lightning strikes or regionally unexpected amounts of snow.

3.3 Modules can be repaired or replaced within the warranty period. SOLYCO Solar AG reserves the right to make a decision in this regard.

3.4 The installation and transport costs incurred when replacing a module are not automatically included in the warranty. The installer receives a standard, flat-rate amount of 45€ per module.



3.5 The provision of warranty services does not extend the warranty period.

3.6 This product and performance warranty is an independent warranty. Irrespective of this, legal or contractual, warranty claims remain unaffected by the warranty.

#### **4. Assertion of the warranty rights**

4.1 The warranty rights can be asserted by SOLYCO Solar or the seller on presentation of a copy of the serial number and invoice.

4.2 Recognizable defects shall be reported to SOLYCO Solar in writing immediately, but at the latest within 14 days of receipt of the goods. In any case, the modules shall be deemed to be recognized with regard to recognizable defects with installation.

4.3 Defects that cannot be recognized must be reported to SOLYCO Solar within 14 days of the knowledge of the defects. This does not apply to consumers in accordance with the § 14 BGB.

4.4 Modules that have been criticized, which are delivered to SOLYCO Solar without a prior written request by SOLYCO Solar, will not be accepted.

4.5 In the absence of a warranty claim under these warranty conditions, SOLYCO Solar reserves the right to invoice the end customer for the costs incurred for the services rendered, in particular if the end customer has recognized or should have realized that there is no warranty claim.

4.6 The warranty as well as all claims arising from and in connection with the warranty are subject to German law. The exclusive place of jurisdiction is Berlin.

#### **5. Guarantor**

##### **SOLYCO Solar AG**

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